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CEUs for Nurses and NHA

# Comprehensive Survey Forum

October 10, Cleveland

October 11, Columbus



W W W . E F O H C A . O R G

# Comprehensive Survey Forum

## Dates & Locations:

### October 10, 2016

Holiday Inn Independence, 6001 Rockside Road, Independence, Ohio

### October 11, 2016

Quest Conference Center, 8405 Pulsar Place, Columbus, Ohio 43240

## Schedule of Events:

8:30 – 9:00 am

### Check in and Coffee

9:00 – 9:15 am

### Quality & Payment: Understanding the Environment

Carol Rolf, JD

Overview of current environment of value-based purchasing and the relationship of quality to payment

9:15 – 10:30 am

### Identifying the Survey Trends and Focus

Michele Conroy, JD, RN, BSN

Where the survey focus will be and why based on recent or proposed changes such as the Requirements of Participation, 5-Star (including new QMs) QAPI and the like

10:30 – 10:45 am

### Break

10:45 – 11:30 am

### How to Track and Calculate Your Five Star Rating

Mandy Smith, LNHA, PTA, OHCA Regulatory Director

11:30 – 12:15 pm

### Lunch (included)

12:15 – 1:45 pm

### Managing the Survey Process

Maureen Wern, CEAL, Dustin Ellinger, RN, BSN, MHA

Managing surveyors while in the building (including arguing PNC), discussion of new procedures at state and federal level (including new exit conference procedures), best practices for plans of correction and revisits

1:45 – 2:00 pm

### Break

2:00 – 3:00 pm

### Group Sessions

Maureen Wern, Dustin Ellinger, Michele Conroy, Carol Rolf

Discussions of four real life survey scenarios. Each group will offer the arguments they would make during survey.

3:00 – 3:45 pm

### Plan B: When Despite Best Efforts the Survey Goes South; Appeal Strategies

Carol Rolf, Michele Conroy

Reasons to appeal, forum of appeal, common mistakes providers make, specific examples of what can be achieved on appeal, and how that impacts your 5-Star points.

## Course Description:

The last several years have seen dramatic changes in the survey and enforcement process. The Comprehensive Survey Forum is designed to identify and explain some of the changes that are most significant to the provider community. The speakers will also outline ways for Owners, Administrators and Directors of Nursing to minimize risk and achieve good survey outcomes. An update on CMS new rules, program letters and policies will also be provided. In addition, information on how to track and calculate your Five Star rating will be shared.

Take this opportunity to prepare your entire staff for the survey process.

## Continuing Education Credit:

This program has been approved for 6 hours of continuing education credit are available for Nursing Home Administrators and Nurses.

## Registration

[www.efohca.org](http://www.efohca.org)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Email Address (required): \_\_\_\_\_

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### Payment must be included to be processed.

Send this completed form and payment to:

**EFOHCA**, 55 Green Meadows Drive South, PO Box 447, Lewis Center, Ohio 43035 • Fax: 614/436-0939

Checks accepted with mail-in registrations. Credit cards accepted with online registrations.

**Comprehensive Survey Forum** \_\_ **October 10, Cleveland** \_\_ **October 11, Columbus**

## Registration Fees:

Members: \$ 125 (prior to September 27) \$ 155 (September 27 and after)

Non-Members: \$ 295 (prior to September 27) \$ 370 (September 27 and after)